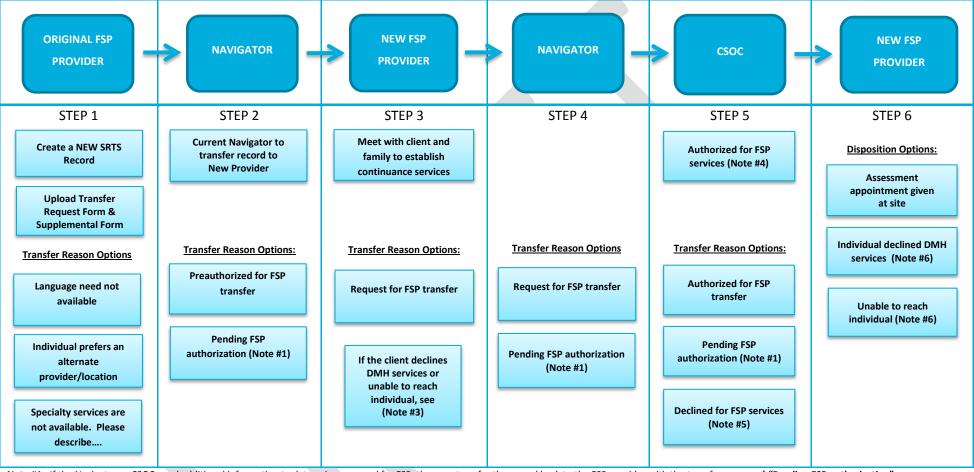
AUTHORIZATION SRTS WORKFLOW CHILD FSP: Transfer from Provider to Provider in Same Service Area



Note #1: If the Navigator or CSOC need additional information to determine approval for FSP, they can transfer the record back to the FSP provider with the transfer reason of "Pending FSP authorization". The Provider then:

- Provides the Navigator the needed information and requests FSP authorization (Step 4); or
- Informs the Navigator if client declined FSP services (see Note #3)

Note#2: If the client prefers another provider, transfer back to the Navigator for linkage.

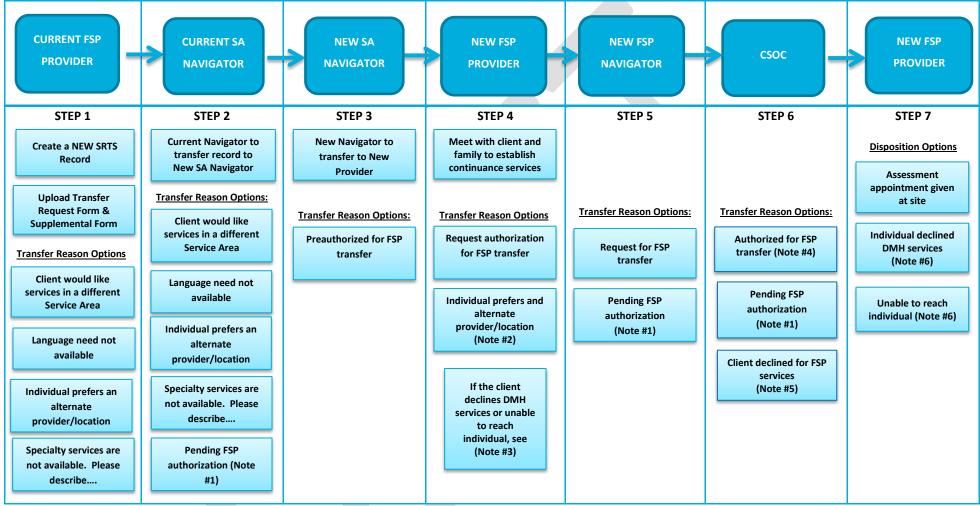
Note #3: If the client declines DMH services or unable to reach individual (discuss with navigator) then transfer back to Navigator, then Original FSP provider to start Disenrollment flowchart from the original authorized record.

Note #4: CSOC will forward SRTS email notification alert to Navigator, of successful authorization.

Note #5: If a request for authorization is declined, CSOC will transfer the record back to the Navigator for linkage. Navigator will discuss linkage with FSP Provider.

Note #6: If the FSP Provider selects anything other than "Assessment appointment given at site" as a disposition, they must notify the Navigator and CSOC.

AUTHORIZATION SRTS WORKFLOW CHILD FSP Transfer from Service Area to Service Area



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- Provides the Navigator the needed information and requests FSP authorization (Step 4); or
- Informs the Navigator if client declined FSP services (see Note #3)

Note#2: If the client prefers another provider, transfer back to the Navigator for linkage.

Note #3: If the client declines DMH services or unable to reach individual (discuss with navigator), record transfers back to New Navigator, then Original Navigator, then Original FSP provider to start Disenrollment flowchart from the original authorized record.

Note #4: CSOC will forward SRTS email notification alert to new Navigator, Current Navigator, and Current FSP Provider of successful authorization.

Note #5: If a request for authorization is declined, CSOC will transfer the record back to the Navigator for linkage. Navigator will discuss linkage with FSP Provider.

Note #6: If the FSP Provider selects anything other than "Assessment appointment given at site" as a disposition, they must notify the Navigator and CSOC.